## Free Will Offer - Terms and Conditions

Sage House Tangmere by Dementia Support have partnered with Octopus Legacy to provide supporters with the opportunity to write their Will for free using their service. Dementia Support or Octopus Legacy will issue the supporter with a voucher code which can be redeemed at check out on Octopus Legacy's website, or over the phone, to cover the cost of a Will (online Wills from  $\mathfrak{L}90$  RRP and telephone Wills from  $\mathfrak{L}150$ ).

Sage House Tangmere by Dementia Support do not provide the Will-writing service. Octopus Legacy alone provide the Will-writing service and the responsibility of this service is Octopus legacy. Octopus Legacy is independent of Sage House Tangmere by Dementia Support. Please check the Terms and Conditions applying to Octopus Legacy before you create your Will.

## Please note that:

- You must be aged 18 or over to use the service.
- The online Will-writing service is only available in England and Wales. The offline Will-writing service (including, telephone, video, in-branch or home visits) is available in England, Wales, Northern Ireland and Scotland.
- There is no obligation on users of this free Will service to leave a gift to Dementia Support, however, we would be honoured to receive your future gift.
- Included in this offer you will automatically be enrolled to unlimited changes to your will. This is free for the first year and will enable you to make unlimited future changes to your Will for free. You will be asked to enter your card details at check-out but won't be charged for the free will. If you don't opt out, you will be charged £10 per year after your first free year. You can opt out at any time through your 'Account'. If you need any help doing this please contact Octopus Legacy by calling 02045253605 or emailing: <a href="mailto:hello@octopuslegacy.com">hello@octopuslegacy.com</a> Sage House Tangmere by Dementia Support accepts no responsibility for charges incurred.
- Will checking by Octopus Legacy within 10 Business Days of submission Guidance on will execution.
- Customer support 9am to 5:30pm, 5 days a week.
- Will instruction appointment by telephone Initial reach out to book customers in for an offline appointment within 5 Business Days.
- Will drafted and sent to Individual within 10 Business Days of full instructions being given.
- Sage House Tangmere by Dementia Support reserves the right to withdraw this free Will offer at any time.
- This offer covers the cost a simple individual Will written online, or offline. If your needs are more complex, Octopus Legacy might suggest you need a bespoke Will and they will refer you to their offline Will-writing service. There will be an additional cost for any complex Wills and the free Will, will act as a discount. Sage House Dementia Support do not pay any additional costs above what is covered by your simple free will.
- Our registered address is: Sage House, City Fields Way, Tangmere, Chichester, West Sussex, PO20 2FP
- Dementia Support is a registered Charity No. (England and Wales). 1158640
- Octopus Legacy is a company registered in England and Wales (No.11111047) whose registered office is at: Work.Life, 20 Red Lion Street, London, WC1R 4PS.



