

Café Volunteer Role Description

What is a Café Volunteer?

Volunteers support the running of Daisy's Café at Sage House which is open to the local community and our customers. This role description details the main tasks and skills for volunteering within Daisy's Café.

What does it involve?

- ✿ Providing a friendly welcome to all visitors
- ✿ Helping to prepare the café for the day – this might involve moving chairs & tables, wiping tables, stocking the fridge with food and drinks
- ✿ Be adept at taking and recalling orders accurately
- ✿ Serving customers efficiently with food and drinks at the counter
- ✿ Taking food to tables with cutlery and serviettes
- ✿ Clearing & cleaning vacated tables ready for the next customer
- ✿ Using & maintaining the coffee machine and hot water urn
- ✿ Taking payments for orders by cash and card by using the till
- ✿ Offer excellent standards of customer service and care
- ✿ Be polite, approachable, patient and attentive
- ✿ Learn quickly and be able to integrate with others
- ✿ Be happy supporting in a busy environment and being able to multitask

What are the Benefits?

- ✿ Being part of a friendly and dedicated team
- ✿ Meet and interact with new people
- ✿ Gain new experience
- ✿ Great personal satisfaction through making a real difference to Sage House, our customers living with dementia and the wider community

General Information

This role will suit people who have a friendly and enthusiastic manner and enjoy being around people. It can sometimes be physically demanding, and you may be on your feet for a long period of time.

Volunteers are able to support Monday to Friday and we would be happy to meet to discuss this volunteering opportunity further.

Training

You will receive training for the café processes and will have the opportunity to attend Dementia Supporter Awareness Training.